Parent Charter

Devised by the Pupil and Parent Council

While parents are in Hawthornden Primary we would like them to follow the following rules:

- 1. Present themselves to reception with the information of who they are, their current issue and who they would like to see.
- 2. Only use kind language whilst in the School and the grounds.
- 3. Walk safely through School security measures are in place and these will require staff to permit you through the security doors.
- 4. Be a good role model.
- 5. Use quiet language as children are learning.
- 6. Be respectful to all pupils and teaching staff.
- 7. If an issue has occurred with your child their class Teacher is your first point of contact.
- 8. If the matter cannot be resolved at classroom level then an appointment should be made with the Depute Head Teacher or Head Teacher.